

Application Serial No. 10/606,457
Attorney Docket No.: 60027.0202US01/BS02360

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the application.

Listing of Claims:

1. (Currently amended) A method of storing and accessing information to and from a remote voice information system, comprising:

receiving a call to a voice information application wherein the call is routed to an intelligent network component and wherein routing the call includes routing the call to the voice information application at a telecommunications system services node;

connecting the call to the voice information application;

forwarding a voice information message from a subscriber placing the call;

storing the voice information message for subsequent retrieval by the subscriber; and

indexing the stored voice information message for locating the stored voice information by the voice information application;

receiving a request for a stored text information message; and

prior to receiving the request for a stored text information message, storing one or more text information messages for access by the voice information application.

2. (Original) The method of Claim 1, further comprising:

receiving a request for the stored voice information message from the subscriber;

locating the requested stored voice information message from a data store of information available to the voice information application; and

playing the requested stored voice information message to the subscriber.

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3. (Currently amended) The method of Claim 1, further comprising:
~~receiving a request for a stored text information message;~~
locating the requested stored text information in a data store of information available to the voice information application;
converting the requested stored text information message from a text format to an audio format; and
playing the audio format message to the subscriber.
4. (Currently amended) The method of Claim 1, ~~whereby~~wherein placing the call to the voice information application includes placing the call via a wireline telephone.
5. (Currently amended) The method of Claim 1, ~~whereby~~wherein ~~the step of~~ placing the call to the voice information application includes placing the call via a wireless telephone.
6. (Canceled)
7. (Currently amended) The method of Claim 1, ~~whereby~~wherein the services node includes a voice services node.
8. (Currently amended) The method of Claim 1, ~~whereby~~wherein ~~the step of~~ connecting the call to the voice information application includes connecting the call to the voice information application via a computer telephony interface.
9. (Currently amended) The method of Claim 1, ~~the step of~~ connecting the call to the voice information application, authenticating a caller placing the call as an authorized subscriber of the voice information application.

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10. (Original) The method of Claim 9, further comprising:
providing the subscriber a set of voice information application options for recording a voice information message and for accessing any previously stored information; and
receiving a voice information application option selection from the subscriber.

11. (Original) The method of Claim 10, after providing the subscriber a set of voice information application options, allowing the subscriber to navigate through the set of voice information options by selection of telephone keypad keys associated with navigation functionality.

12. (Original) The method of Claim 10, allowing the subscriber to navigate through a set of voice information application options via voice commands from the subscriber.

13. (Currently amended) The method of Claim 10, ~~whereby~~wherein the step of receiving a voice information application option selection from the subscriber includes receiving the voice information application option via a DTMF tone generated from a telephone keypad selection from the subscriber.

14. (Currently amended) The method of Claim 10, ~~whereby~~wherein the step of receiving a voice information application option selection from the subscriber includes receiving the voice information application option selection via a voice command from the subscriber.

15. (Original) The method of Claim 14, further comprising converting the voice command from the subscriber from a voice format to a digital format for processing the voice command by the voice information application.

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16. (Previously presented) The method of Claim 10, further comprising performing the selected option-for the subscriber.

17. (Currently amended) The method of Claim 16, ~~whereby~~wherein the selected option includes allowing the subscriber to record a voice information message.

18. (Currently amended) The method of Claim 16, ~~whereby~~wherein the selection option includes allowing the subscriber to retrieve and play previously stored voice or text messages.

19. (Currently amended) The method of Claim 16, ~~whereby~~wherein the selected option includes allowing the subscriber to retrieve and play a plurality of stored data.

20. (Currently amended) The method of Claim 16, ~~whereby~~wherein the selection option includes allowing the subscriber to search a data store of available information that may be retrieved by the subscriber telephonically in audio format.

21. (Canceled).

22. (Currently amended) The method of Claim ~~1~~ 21, ~~whereby~~wherein storing one or more text information messages includes storing one or more text information messages via an Internet-based web server ~~whereby~~wherein the web server is accessible by the voice information application.

23. (Original) The method of Claim 22, further comprising accessing the Internet-based web server by the subscriber for modifying information telephonically accessible by the subscriber via the voice information application.

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24. (Currently amended) A method of storing and accessing information to and from a remote voice information system, comprising:

receiving a call by a subscriber to a voice information application using a telephone directory number associated with the voice information application;

routing the call to the voice information application at a telecommunications system services node;

connecting the call to the voice information application at the services node via a computer telephony interface;

providing the subscriber a set of voice information application options for recording a voice information message and for accessing any previously stored information;

receiving a request for a stored text information message; and

prior to receiving the request for a stored text information message, storing one or more text information messages for access by the voice information application;

~~storing at a remote server one or more text information messages for access by the voice information application;~~

receiving a request from the subscriber for voice information accessible by the voice application from the remote server;

obtaining by the voice information application the requested voice information;

converting the requested voice information message from a text format to an audio format; and

playing the audio format message to the subscriber via a subscriber wireline or wireless telephone.

25. (Currently amended) The method of Claim 24, prior to the step of connecting the call to the voice information application via a computer telephony interface, authenticating a caller placing the call as an authorized subscriber of the voice information application.

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26. (Original) The method of Claim 25, after providing the subscriber a set of voice information application options, allowing the subscriber to navigate through the set of voice information options by selection of telephone keypad keys associated with navigation functionality.

27. (Original) The method of Claim 25, allowing the subscriber to navigate through a set of voice information application options via voice commands from the subscriber.

28. (Canceled)

29. (Currently amended) A system for storing and accessing information to and from a remote voice information system, comprising:

a voice information application operative to:

receive a request for a stored text information message;

~~to store at a remote server~~ one or more text information messages for access by the voice information application prior to receiving a the request for a stored text information message;

~~to receive a call from a subscriber~~ for voice information services using a telephone directory number associated with the voice information application;

~~to communicate with the call via a computer telephony interface;~~

~~to provide the subscriber a set of voice information options;~~

~~to receive and process a selected voice information option from the subscriber;~~

~~to parse a data store of information for voice information responsive to the selected voice information option; and~~

~~to provide voice information to the subscriber telephonically via the computer telephony interface.~~

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30. (Currently amended) The system of Claim 29, ~~whereby~~wherein the voice information application is further operative to communicate with the remote server to obtain voice information stored at the remote server by the subscriber.

31. (Currently amended) The system of Claim 30, ~~whereby~~wherein the voice information application is further operative

to pass text-based voice information from the remote server requested by the subscriber to a text-to-speech module for conversion to audio format; and
to play the audio format voice information to the subscriber.

32. (Currently amended) The system of Claim 29, ~~whereby~~wherein the voice information application is further operative to:

to receive a request for stored voice information from the subscriber;
to locate the requested stored voice information from a data store of information available to the voice information application; and
to play the requested stored voice information to the subscriber.

33. (Currently amended) The system of Claim 29, ~~whereby~~wherein the voice information application is further operative to authenticate a caller placing the call as an authorized subscriber of the voice information application.

34. (Currently amended) The system of Claim 29, ~~whereby~~wherein the selected option includes allowing the subscriber to record a voice information message.

35. (Currently amended) The system of Claim 29, ~~whereby~~wherein the selection option includes allowing the subscriber to retrieve and play previously stored voice or text messages.

36. (Currently amended) The system of Claim 29, ~~whereby~~wherein the selected option includes allowing the subscriber to retrieve and play a plurality of stored data.

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37. (Currently amended) The system of Claim 29, ~~whereby~~wherein the selection option includes allowing the subscriber to search a data store of available information that may be retrieved by the subscriber telephonically in audio format.